



August 31, 2000

Mr. Derek Spratt  
President & CEO  
Intrinsyc Software Inc.  
700 West Pender Street, 10th Floor  
Vancouver, British Columbia  
V6C 1G8

Dear Mr. Spratt:

I want to take this opportunity to congratulate you and your company on being named this year to PROFIT Magazine's list of Canada's 100 Fastest Growing Companies.

Achieving this kind of success cannot be easy. Your place on the list demonstrates the drive, perseverance and determination you and your employees possess.

Today's dynamic economy rewards companies like yours that compete aggressively, serve customers in new and better ways and find new markets to pursue. Microsoft Canada shares your entrepreneurial spirit and desire to innovate.

Your company and the others on the PROFIT 100 list are leading the future of business in Canada. I hope to continue to hear about your success and wish you the best of luck in the future.

Once again, congratulations on your outstanding achievement.

Sincerely,

A handwritten signature in black ink that reads "Simon Witts". The signature is written in a cursive, flowing style.

Simon Witts  
President,  
Microsoft Canada Co.



November 1, 2000

Mr. Derek Spratt, P.Eng. (EE)  
Chairman and Chief Executive Officer  
Intrinsyc Software, Inc.  
700 West Pender Street, 10th floor  
Vancouver, BC  
V6C 1G8

Dear Mr. Spratt,

On behalf of all of us at Microsoft Canada Co., I would like to take this opportunity to offer our sincere congratulations to you and your employees for being named in this year's *National Post Business Canadian Technology Fast 50*.

The achievements of your organization are a testament to the increasingly important contribution Canadian technology companies are making to the growth of the industry.

Microsoft Canada is proud to be a partner of Intrinsyc Software, Inc. We wish you continued success and look forward to a long and rewarding relationship.

Best regards,

A handwritten signature in blue ink, appearing to read "Frank M. Clegg".

Frank M. Clegg  
President  
Microsoft Canada Co.